

Transport Services' Management Information Dashboard

Verity Druce
Head of Transport Services



Outcomes

- Establish Power BI dashboard, data directly from main IMT system
- Establish the *priority* management information for Educational Travel
 - Passenger numbers and trends, including projections
 - Application numbers and trends
 - Contract prices, volumes, trends with reasoning
 - Expenditure forecasting more longer term
 - Projecting future passenger trends more longer term
 - Identifying and trending additional cost elements e.g. passenger assistants, passengers requiring lone travel provision
 - Identifying opportunities for efficiencies
- Partnership of Transport Services with Corporate Performance and Data Services Teams

Progress

- Data proved more complex to present on a dashboard – first phase has generated significant learning
- Experts have found service data complex and interdependent
- First phase priority data has been successfully established – more data cleansing and validation is needed so data is indicative and estimated
- Next priority is to focus on costs and forecasting expenditure
- Capacity in place in service (new role) and dedicated capacity in corporate team to progress more effectively
- All management information requirements will be reviewed and re-prioritised

Passengers - phase 1 - estimated data Sept 2022 - June 2023

Passenger Info

9/1/2022 6/30/2023



Filter

Number

21,790

Passengers Req
Transport

20,679

Passengers Allocated
To Contract

1,482

Passengers Req
Assistance

192

Travels Alone
(Allocated To Contract)

182

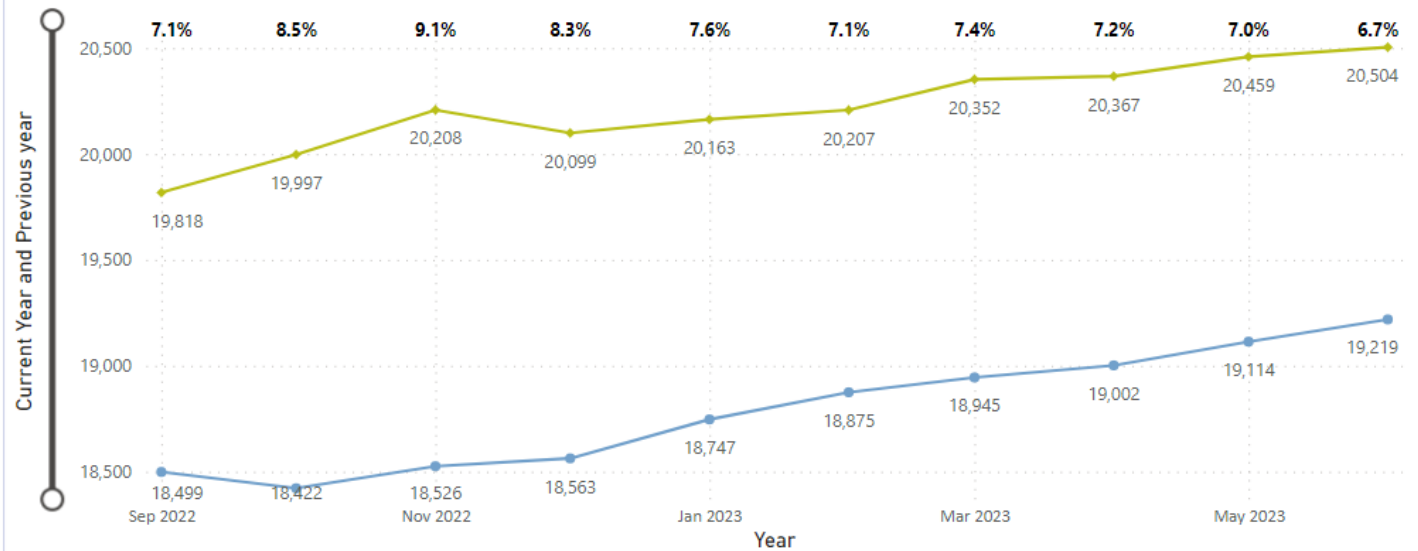
Lone Travellers

1,336

Unallocated
Passengers

Total Number Of Passengers

◆ Current Year ● Previous year Year on Year



Applications - phase 1 - estimated data Sept 2022 - June 2023

Applications

9/1/2022 6/30/2023



Filter

Number

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22,729

Total No Of Applications

21,790

Total Applications Approved

PHASE 2

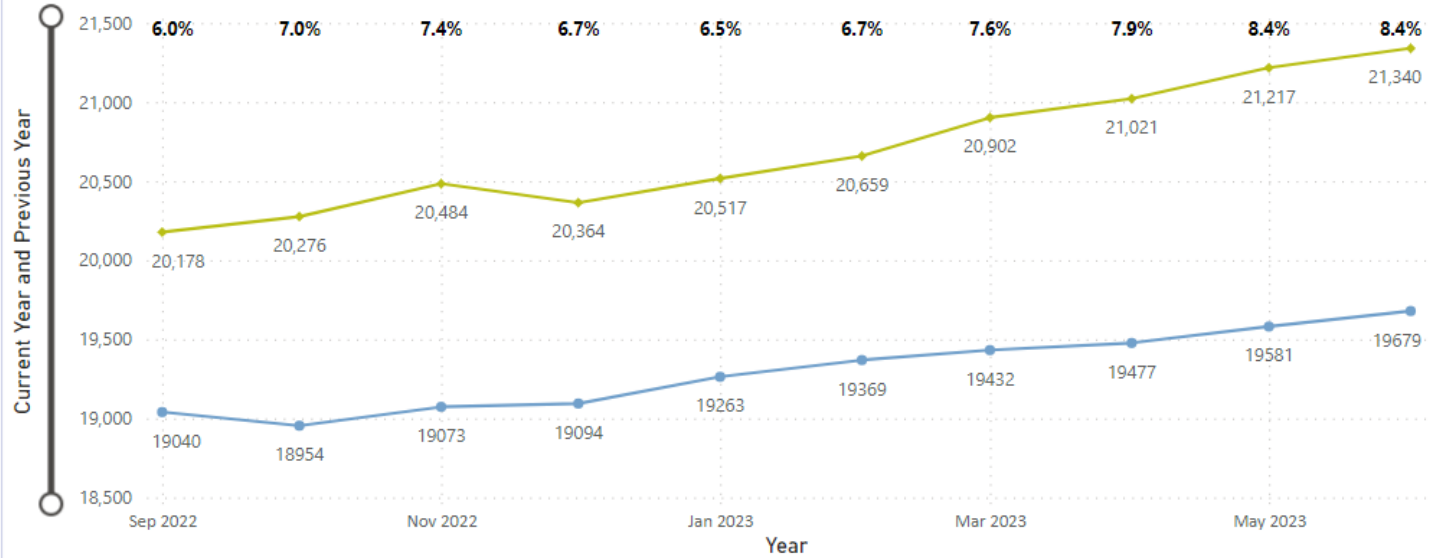
PHASE 2

PHASE 2

PHASE 2

Total No Of Applications

◆ Current Year ● Previous Year YoY value



Questions